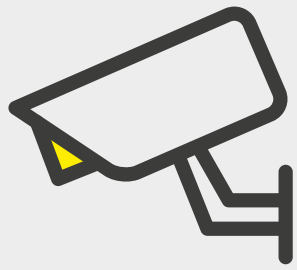


# CODE OF CONDUCT

**County Square want to provide a welcoming, family friendly shopping environment that is acceptable to everyone.**

We want you to enjoy yourself at County Square, so to keep things running smoothly and keep smiles on faces, we have a few house rules we hope will keep everyone happy:



For your safety, CCTV is in operation at all times, including staff members using body cams which record audio and video.... so smile, you're on camera!



With the exception of assistance dogs, please leave all pets and animals outside.



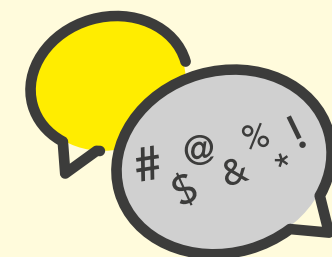
We like mobility aids, however we ask you to ride them responsibly, and if you ride anything else with wheels, please don't enter the centre.



Shirts/tops and footwear must be worn at all times, except in the changing rooms of course!



Leafleting, canvassing, filming or the conducting of third party interviews or surveys is not permitted unless agreed by County Square Centre Management. If you're thinking of doing this, pop up and have a chat with us in the Management suite beforehand, or email: [enquiries@countysquareashford.co.uk](mailto:enquiries@countysquareashford.co.uk)



Visitors who express themselves publicly in a way which may be considered socially unacceptable will be asked to refrain from doing so. We're a nice bunch in Ashford.



Any act of aggression or vandalism to property belonging to us or our retailers will be dealt with accordingly and the local police informed.



We have a strict no smoking policy, including use of e-cigarettes, and alcohol is only to be consumed in a licensed premises.

The list doesn't cover everything, and we have the right to deny anyone entry whose actions we feel are inappropriate. In addition to this, any person who persistently ignores any of the above or commits a crime will be excluded from the centre, for a time period determined by County Square Management.

**To the majority of you who are wonderful visitors and happy to comply with the rules, thank you for taking the time to read this and we hope you enjoy your visit today.**

**COUNTY SQ**  
Ashford